

U.S. Embassy Lusaka, Zambia
Emergency Message for U.S. Citizens
September 22, 2011

Violence in the Copperbelt

The U.S. Embassy has confirmed reports of post-election violence in Kitwe, Copperbelt Province. Historically, violence in one area of the Copperbelt rapidly spreads to other areas.

If you are in Kitwe or elsewhere on the Copperbelt (Ndola, Chingola, Luanshya, Mufulira, Kalalushi, or surrounding areas), you should remain in your home or a safe location with the doors locked and away from windows. If you are outside of the Copperbelt, you should avoid the area until calm has been restored.

As a reminder, the local Zambian equivalent of a 911 emergency call is "999". However, police response may be limited or delayed due to constrained resources.

Please monitor local media for the most up to date information on the situation in the Copperbelt area.

U.S. citizens can obtain Embassy updates by checking the [U.S. Embassy, Zambia web site](http://zambia.usembassy.gov) (<http://zambia.usembassy.gov>). You can also obtain global updates at the U.S. Department of State's [Bureau of Consular Affairs website](#) where you can find the current [Worldwide Caution](#), Travel Warnings, Travel Alerts and [Country Specific Information for Zambia](#). If you do not have Internet access, you may contact the call center for updates--1-888-407-4747 toll-free in the U.S. and Canada, or outside the U.S. and Canada on a regular toll line at 1-202-501-4444. These numbers are available from 8:00 a.m. to 8:00 p.m. Eastern Time, Monday through Friday (except federal holidays).

If your contact information has changed, please update your information with the Embassy via the [Smart Traveler Enrollment Program](http://travel.state.gov/step) (STEP) (<http://travel.state.gov/step>) – formerly known as the Internet Based Registration Service (IBRS). It is important to include your current phone number and current email address where you can be reached in case of an emergency.

U.S. Embassy

Ibex Hill Road

Lusaka

Main switchboard number: 0211-357-000

For emergencies after hours: 0211-357-000 or 0966-877-805

American Citizen Services Queries: ACSLusaka@state.gov